



ENTAKSI SOLUTIONS

SISTEMA DI GESTIONE CERTIFICATO

ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001

ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035

SERVIZI FIDUCIARI QUALIFICATI

ETSI 319 401 | ETSI 319 411-1 e 2 | ETSI 319 421 | ETSI 119 511

FIRME E SIGILLI ELETTRONICI - MARCHE TEMPORALI

CONSERVAZIONE A LUNGO TERMINE

eSIGN Desktop

Release notes 1.9

RN 20260904

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Revisions

Date	Version	Name	Action
04/09/2026	1.9.0	Anna Mazzotta	Document creation.

Document approval

Date	Person in charge	Task	Sign
04/09/2026	Paola Caioli	DeIM	 Firma elettronica avanzata apposta da Paola Caioli in data 04/09/2026 12:16:57 in base al documento in inglese 55870957-7285-463c-8168-a1f641917a6b Digitally Signed:

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1. Introduction

This document contains the eSIGN Desktop release notes for version 1.9.x.

2. List of changes

2.1. Version 1.9.0

Release date: 04/09/2026

Ticket#	Type	Change description
#15817	New feature	In the eSIGN Desktop application, the messages displayed for the most common errors that may occur during document signing or certificate renewal have been updated to provide more detailed information, helping users resolve the issue independently or, alternatively, explicitly advising them to contact Entaksi Support.
#16155	New feature	In the eSIGN Desktop application, the user manual can be viewed by selecting " <i>Help → User Manual</i> " from the menu. Before the correction was made, the user manual displayed was the one for the eSIGN service and contained information that was not relevant to the application. With this correction, the eSIGN Desktop user manual, specifically intended for using the application, is now displayed.
#16195	New feature	With the new version, only authorised users (back-office users) can change the working environment without having to manually edit the XML configuration file. To change the environment, simply log-in with an authorised user account, click the " <i>Settings</i> " menu item, select the " <i>Environment</i> " tab, choose the working environment and click the " <i>Save</i> " button.
#16207	New feature	PKCE (Proof Key for Code Exchange) has been added to the login flow, support for access using offline tokens has been introduced, and the design of the page displayed after login has been improved.
#16388	New feature	The import of DSS Trusted Lists has been corrected: before the change, the import process for some countries did not complete and resulted in an error.
#16843	New feature	A general refactoring of the user interface across the entire application has been released.

Ticket#	Type	Change description
#16844	New feature	A feature for automatically sending the eSIGN Desktop log to Entaksi Support has been introduced to reduce issue diagnosis times by automatically providing all the technical information required to reproduce and analyse the malfunction, avoiding the need to request further information from the customer. By clicking the "Send logs to Support" option in the "Help" menu located in the upper-left corner, users can complete a simple form describing the issue encountered. The service will automatically create an email addressed to Entaksi Support containing the description entered by the user, with the application log attached. The user can send the email immediately or save it as a draft for later.
#16039	Bug-fix	The eSIGN Desktop application cannot sign a file if it is open in another application (for example, a PDF file open in Acrobat or any other application). The message displayed was too generic: "An error occurred while signing the document. Please try again or contact Support". With the change made, the message has been made clearer by specifying that the issue is caused by the file being open in another application.
#16168	Bug-fix	The incorrect label "Certificates" in the English-language "File" menu has been corrected.
#16170	Bug-fix	The date display in the eSIGN Desktop application has been standardised. Two columns have been added to the certificate lists to show each certificate's validity period: "Valid from" and "Valid to". Both columns can be sorted. The date display has also been expanded. With this release, the time and time zone are now displayed as well: CET (Central European Time), the standard time for Central Europe, and CEST (Central European Summer Time), the daylight-saving time for Central Europe. These additional date details are now displayed not only in the certificate and certificate renewal lists, but also in the central display panels, the signing screens for local documents for each certificate type, and the screens used in the certificate renewal workflow.
#16598	Bug-fix	In the eSIGN Desktop application, users can select the electronic seals or signature certificates available to the logged-in user. Electronic seals can be used simultaneously by multiple users, as they are associated with the company that requested them rather than with an individual signatory user. In this case, even when an electronic seal was enabled for multiple users, eSIGN Desktop displayed the seal application screen for only one user, excluding the others. With the correction made, all users authorised to use the electronic seal can now correctly view the seal application screen when it is enabled in the settings.
#16648	Bug-fix	The button used to reveal the entered OTP code has been aligned with the text field: it is now the same height.

Ticket#	Type	Change description
#16828	Bug-fix	An issue affecting the application of a visible signature to a PDF document containing a hidden (non-visible) field in the signature placement section has been fixed.