



ENTAKSI SOLUTIONS

SISTEMA DI GESTIONE CERTIFICATO

ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001

ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035

SERVIZI FIDUCIARI QUALIFICATI

ETSI 319 401 | ETSI 319 411-1 e 2 | ETSI 319 421 | ETSI 119 511

FIRME E SIGILLI ELETTRONICI - MARCHE TEMPORALI

CONSERVAZIONE A LUNGO TERMINE

eCON Console

Release notes 2.29

RN 20251218

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Revisions

Date	Version	Name	Action
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Document approval

Date	Person in charge	Task	Sign
18/12/2025	Paola Caioli	RDEL	<i>Digital Sign.</i>

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1. Introduction

This document contains the Entaksi Services release notes for version 2.29.x.

2. List of changes

2.1. Version 2.29.0

Release date: 18/12/2025.

2.1.1. Entaksi Services Access Page

Ticket	Type	Change description
#14100	New feature	<p>To access the services provided by Entaksi Solutions, a user must be recognized by the system as a "service user".</p> <p>As the first step, user must register on the Console by entering their first name, last name, user email, and the password used for login.</p> <p>After completing the registration, the user will be able to access the services he is enabled for by simply logging into the main Console page, reachable via the link https://entaksi.eu/console, he need to enter their credentials (login and password previously set) and click the "Login" button.</p> <p>In case the password is forgotten, the user can reset it by clicking the "Forgot Password" button and following the instructions received via the notification email.</p> <p>With the released update, the design of the login page has been modified while keeping all the existing registration/login/password change procedures unchanged, as previously described.</p> <p>To reduce typing errors, the ability to view the entered password in plain text has been added by clicking the corresponding icon in the input field (this option was unavailable in the previous version).</p>

2.1.2. Commons on all services

Ticket	Type	Change description
#14945	Bug-fix	<p>In Entaksi services, each page is uniquely identified by a specific URL (Uniform Resource Locator).</p> <p>When navigating from the Dashboard under the "Document Management System" section to the SIP, AIP, and DIP pages (by clicking the respective buttons), the displayed URL was incorrect: instead of showing the company ID, it displayed ":idCompany".</p> <p>With the correction made, the correct URL structure has been restored, and the company ID is now properly displayed.</p>
#14961	Bug-fix	<p>In Entaksi services, each page is uniquely identified by a URL (Uniform Resource Locator).</p> <p>The user can directly access the desired page by entering its URL, without necessarily having to click the corresponding menu item.</p> <p>If the user is already logged in, the page will open automatically.</p> <p>If the user is not logged in, the login screen will appear, and after user entering their credentials, the service will open directly on the desired page.</p> <p>Before the recent fix, these two functionalities were not working as expected.</p>

Ticket	Type	Change description
#15288	Bug-fix	<p>In Entaksi services, an authorized user can independently add new users from the "Configurations" → "Access Management" menu.</p> <p>In the case of page resizing, the display was not correct.</p> <p>The graphical issue in this specific case has been resolved with the released fix.</p>

2.1.3. ePRI service

Ticket	Type	Change description
#14928	New feature	<p>With the ePRI service, it is possible to download emails sent or received from a mailbox after appropriate configuration.</p> <p>The procedure was incorrectly reading emails from previous days that had already been downloaded.</p> <p>With the change made, by storing the date of the last received and the last sent email, only new emails are now read and downloaded.</p>
#14929	New feature	<p>In the ePRI service, it is possible to configure the automatic creation of PEC (Certified Email) submission information packages (SIP).</p> <p>With the released update, the process for creating the packages has been optimized.</p>
#15003	New feature	<p>In Entaksi services, it is possible to create a Document Management Division identified by a code and a description.</p> <p>The DMD, in the case of particularly complex organizations, can also be organized into levels, with each level defined by a code and a description.</p> <p>These codes were not unique: it was possible to create different DMDs with the same code, or different levels with the same code in the same DMD.</p> <p>With the correction made, these codes have been made unique:</p> <ul style="list-style-type: none"> • it is no longer possible to create two DMDs with the same code; • it is no longer possible to create two levels with the same code in the same DMD.
#15138	New feature	<p>In the ePRI service, the management of folder records has been implemented.</p> <p>Currently, folders can only have the statuses "Active" and "Closed".</p> <p>However, on the folder page, it was possible to filter the status column by the value "Archived", a status not currently managed by the service.</p> <p>With the change made, the display of this status has been removed from the column: the user can now filter only by the values "All", "Open", and "Closed".</p>
#15006	Bug-fix	<p>During the email registration process, the ePRI service automatically adds the subject (sender or receiver) to the subject registry.</p> <p>In this scenario, the uniqueness check for the email was not performed, resulting in the same subject being added multiple times.</p> <p>With the correction made, the uniqueness check for the email has been implemented during the registration process, preventing the duplication of the subject.</p>
#15007	Bug-fix	<p>In the ePRI service, it is possible to configure values for the automatic emails registration.</p> <p>One of the configurable values is the folder to which the email belongs.</p> <p>If the user had set a closed folder as the default value and then attempted manual registration, the service would correctly return an error, preventing the registration from being saved, but the error message was not easily understandable for the user.</p> <p>With the correction made, the message has been made clearer, making it easier for the user to take corrective action.</p>

Ticket	Type	Change description
#15080	Bug-fix	<p>The creation of a new Classification Scheme has been modified. By accessing the "Classification Scheme" page and clicking the "Add" button at the top right, it is possible to create a new classification scheme: the page was automatically populated with default data, except for the "Description" field, which is required for saving. Previously, when clicking the "Save" button with the description field left empty, it was correctly highlighted in red with a tooltip, but the classification scheme was erroneously saved in draft status without the description.</p> <p>With the correction made, when clicking the "Add" button, the service automatically creates a Classification Scheme in draft status with the description pre-filled as "Classification scheme of dd/mm/yyyy", where "dd/mm/yyyy" represents the creation date.</p>
#15217	Bug-fix	<p>In the ePRI service, it is possible to add an Document Management Division (DMD), which can have a tree structure. The node insertion form always displayed the term "root" in the title, even when the user was inserting a child node. With the correction made, the term "root" has been removed from the title and replaced with the generic term "node".</p>
#15238	Bug-fix	<p>In Entaksi services, it is possible to manage the Classification Scheme registry. The structure of a Classification Scheme is tree-based: the "root" node must be added by clicking the "Add root node" button, and then the respective "child" nodes must be added. In these operations, even though the service informed the user that the insertion was successful, the added nodes were not visible in the tree structure: the user had to exit and re-enter the page to see them. With the correction made, the correct functionality has been restored: the inserted nodes are immediately visible on the page.</p>
#15244	Bug-fix	<p>In Entaksi services, when a Classification Scheme is present, in order to archive the document with this information in the metadata set, it is possible to specify it in the register of documents. By clicking the Classification Scheme open button, the tree structure is displayed, and by clicking each individual node, the desired option can be selected. Before the correction made, the node opening did not function correctly: it was necessary to click multiple times to open a single entry.</p>
#15246	Bug-fix	<p>In Entaksi services, an authorized user can manage a Classification Scheme. The detail page is structured in two sections: the upper part displays all general information, while the lower part shows the structure of the classification scheme itself. To view the tree structure, it is sufficient to click on a single node or the "Expand" button located at the top left. Due to an error, the user was required to click multiple times on each node or the "Expand" button in order to view the tree structure of the classification scheme. With the correction made, the correct functionality has been restored.</p>
#15253	Bug-fix	<p>In the ePRI service, it is possible to manage folder. On the detail page, divided into two sections, the general information is displayed in the upper part, while the register of documents containing the folder are shown in the lower part. Among the general information displayed are the folder's start date and end date (if the folder is in a closed status). Both dates were incorrectly displayed in the "yyyy-mm-dd" format. With the correction made, they are now correctly displayed in the "dd/mm/yyyy" format.</p>

Ticket	Type	Change description
#15289	Bug-fix	<p>As with all Entaksi services, in the ePRI service an authorized user can add new users. Specifically, in the ePRI service a user can be enabled either at the company level or at the Document Management Divisions level, if present, simply by clicking on the desired level in the tree structure displayed on the left side of the page.</p> <p>Before the correction was made, the left section was not displayed correctly: only the company was shown, and the DMDs were missing.</p> <p>With the released update, the correct display of the tree structure has been restored.</p>
#15311	Bug-fix	<p>In the ePRI service, with the appropriate configuration, it is possible to automatically download sent/received emails, create the respective registration, and send the documents contained in them for digital preservation.</p> <p>If an email contained an attachment with a name longer than 200 characters, the registration was correctly confirmed, but the creation of the submission information package would fail, preventing the documents from being archived.</p> <p>With the correction made, if a registration is created from an email containing attachments with names longer than 200 characters, it will remain in draft status, allowing for the necessary corrections to be made.</p>
#15313	Bug-fix	<p>Through the ePRI service, it is possible to create Submission information packages for the registration preservation (manual or email-derived), daily registration logs, and PEC-type submission information packages.</p> <p>The archiving process in the preservation system constantly returned errors, and all generated packages were rejected.</p> <p>With the correction made, the packages are now correctly validated and present in eCON preservation system.</p>
#15391	Bug-fix	<p>In the ePRI service, it is possible to set a end date for the folder.</p> <p>During the saving process, the end date was displayed in a format that did not compliant with the one used in the Entaksi Console.</p> <p>With the correction made, the end date is now correctly displayed in the dd/mm/yyyy format after saving.</p>

2.1.4. eSIGN service

Ticket	Type	Change description
#14575	New feature	<p>In the eSIGN service, with the implementation of ticket #14911, during the definition phase of "Other" type metadata, it is now possible to define metadata related to the folder, if the folder has been defined and is present in the company's records.</p> <p>All metadata related to the folder will be automatically populated in the package index, simplifying the management and entry of information.</p> <p>By clicking the Edit metadata button located at the top right for metadata entry, it will be possible to populate the "Folder" metadata with a fixed value, selecting it from the automatically suggested list.</p>

Ticket	Type	Change description
#14911	New feature	<p>In the eSIGN service, significant changes have been made regarding the definition to send document to the preservation and/or document management service, as well as the definition of metadata applicable to the document.</p> <p>Send document to the Preservation and/or Document Management Service</p> <p>The definition to send document to the preservation and/or document management service has been moved: it is no longer part of the individual phase but has been placed on the right side of the page.</p> <p>By clicking the "Send to eDOC and/or eCON" button, user can select the type of submission from the list: the default value loaded corresponds to the one previously saved in the "Configurations" page under the "Company Configuration" section.</p> <p>By checking the option "_Send to preservation system and/or document management system the documents signed in intermediate steps", it is also possible to define the submission type for signed documents in intermediate phases.</p> <p>Defining metadata for single documents</p> <p>With the applied update, it is now possible to define metadata for each signed document. The option to enter metadata (both globally and for individual documents) will only be visible if a send option for preservation and/or document management has been previously defined.</p> <p>Metadata can be defined globally by clicking the "Edit metadata" button at the top right and then applied to individual document, or individually on the documents themselves: the applied metadata will always be those defined at the document level.</p> <p>By clicking the metadata entry buttons, it is possible to:</p> <ol style="list-style-type: none"> 1. populate individual metadata with a fixed value or a value from the additional data of one of the signatories user in the phase; 2. define generic "Other" metadata types, such as classification or document type. <p>Additionally, in this section, the definition of the signatory as a recipient, sender, or intermediary has been moved.</p>
#15204	New feature	<p>In the list of signatory users in the eSIGN service, a new column titled "Sign Analog Documents" has been added, indicating which users are authorized to sign analog documents.</p> <p>This column is, by default, not visible: to enable it for display, the user must click the "three dots" icon next to the search box and select it.</p> <p>Like Entaksi standards, the column is sortable and filterable, and it can take the values "All", "Yes", and "No".</p>
#14101	Bug-fix	<p>In the eSIGN service, during the creation of a template, it is possible to add editable fields, which must be filled in during the signing process by the signatory.</p> <p>When creating a template, the service user must define the required editable fields for each signing phase.</p> <p>In the case of a process derived from a template where the editable field-phase association is missing, the user must insert it before starting the signing process in the appropriate section.</p> <p>In this scenario, the field insertion section was closing every time a field was added. With the released fix, this abnormal behavior has been corrected.</p>

Ticket	Type	Change description
#14927	Bug-fix	<p>In the eSIGN service, it is possible to define the text-type additional data that can be filled in the signatory user's registry manually or through the import of a CSV file.</p> <p>In the later case, importing via CSV did not allow the writing of values longer than 200 characters, regardless of the maximum length defined for the additional data.</p> <p>With the correction made, it is now possible to import data longer than 200 characters, as long as it is equal to or shorter than the length defined in the metadata.</p> <p>Additionally, the maximum length for the text-type additional data has been increased from 300 to 1000 characters.</p>
#14990	Bug-fix	<p>In the eSIGN service, it is possible to add or update signatory user data by importing CSV files.</p> <p>Among the data available for import are the fields "<i>The user is enabled to sign digital copies of physical documents</i>", "<i>The identity document was acquired externally</i>", and "<i>The user is exportable</i>".</p> <p>For these three fields, the import was not working correctly: the values in the import file were not being updated.</p> <p>With the correction made, the values are now correctly updated.</p>
#14991	Bug-fix	<p>With the eSIGN service, during the signing process, the signatory user can be requested to fill in certain data, which will then be displayed in the signed document.</p> <p>Unless explicitly stated otherwise during the creation of the process, if the requested data is of type text, the maximum allowed length is 300 characters.</p> <p>If the signatory user had entered text longer than 200 characters but still less than the 300-character limit, the service would return an error, preventing the document from being signed.</p> <p>With the correction, in the scenario described above, the document is now correctly signed.</p>
#15030	Bug-fix	<p>In the eSIGN service, it is possible to create signing processes from templates with parameters to be filled in by the user authorized to the service during the process creation phase.</p> <p>To fill in these data, the user must click the corresponding icon that appears at the top right during creation: if the parameters are not filled in, the icon has a red background, which turns green once the data is saved.</p> <p>The saved data remains stored even if the process is started at a later time.</p> <p>In this scenario, if the user edited the process, the metadata icon would not appear with a green background.</p> <p>With the correction made, when the parameters are filled in, the parameters icon always has a green background.</p>
#15104	Bug-fix	<p>In the eSIGN service, it is possible to add or modify additional data by importing a .csv file. Previously, the file structure did not include metadata information: the user was required to manually enter or modify it in the Console after importing.</p> <p>With the correction made, a non-mandatory "METADATA" column has been added to the file structure:</p> <ol style="list-style-type: none"> 1. by filling in this column with the metadata value, it is either inserted into the registry (if not already present) or updated; 2. by leaving this column empty, if the metadata already exists in the registry, it remains unchanged; 3. if the column is not present in the file, the import proceeds correctly without updating the metadata field values.

Ticket	Type	Change description
#15126	Bug-fix	<p>In the Entaksi services, it is possible to navigate between pages using the breadcrumb located at the top left.</p> <p>The breadcrumb was not active on the page for adding a new signatory user group: to return to the main page, the user had to click on the main menu on the left.</p> <p>With the correction made, the breadcrumb now functions correctly on the page for adding signatory user groups.</p>
#15146	Bug-fix	<p>In the eSIGN service, the signatory user can refuse a signing request.</p> <p>The corresponding process will be stopped and set to the "rejected" status.</p> <p>Rejected processes can be restarted at any time by the user authorized to the service.</p> <p>Before the correction was made, attempting to restart a rejected signing process returned an error during the creation of the new process, making the operation impossible.</p> <p>This issue has now been resolved.</p>
#15316	Bug-fix	<p>In eSIGN signing processes, it must be possible to add or modify the signatory users or signatory user groups in the signing phase sections.</p> <p>Before the correction was made, signatory users and signatory user groups were not visible in the phase, making it impossible for the user to add or modify them.</p> <p>Signatory users and user groups are now correctly visible in each signing phase of a process.</p>
#15326	Bug-fix	<p>In the eSIGN service, it is possible to add editable fields or signature fields simply by clicking on the previously uploaded PDF file, visible on the left side of the template or process creation/edit page.</p> <p>If the document had more than one page and fields were placed on a page after the first one, the service would automatically reset the view to the first page after each save.</p> <p>This behavior made creating or editing a process more difficult when the user needed to add multiple fields on a page other than the first.</p> <p>With the correction made, the correct behavior has been restored: when adding an editable or signature field, the service no longer jumps back to the first page of the document, and the current working page remains displayed.</p>
#15284	Bug-fix	<p>In the eSIGN service, to start signing processes, it is necessary to specify for each phase the signatory user or the signatory user group that will sign the documents.</p> <p>The type of signatory is mutually exclusive: a single user and a group of users cannot be specified at the same time.</p> <p>Before the correction was made, this check was no longer active; it has now been restored.</p>
#15292	Bug-fix	<p>In the eSIGN service, in the configuration section, it is possible to send an AdES request, configure notifications or mandatory data, set the company logo, and configure additional data.</p> <p>The section used to set the company image was incorrectly labeled "AdES Configuration".</p> <p>With the correction made, the correct label has been restored, namely "Company logo".</p>
#15404	Bug-fix	<p>In the Entaksi Console, it is possible to enter additional data to integrate the signatories' personal information.</p> <p>The data can be added either manually from the Console or by importing a CSV file.</p> <p>Before the correction was made, if the company had a Documenta Management Division code, it was not possible to add, modify, or delete additional data, and the system returned an error message.</p> <p>With the correction made, the correct management of additional data has been restored, both manually and via import.</p>

Ticket	Type	Change description
#15466	Bug-fix	<p>In the eSIGN service, it is possible to define metadata by specifying them in the additional data registry.</p> <p>To delete previously saved metadata, it is sufficient to click the "X" button displayed in the list.</p> <p>Before the correction was made, the "X" button was no longer visible.</p>

2.1.5. ePLUS service

Ticket	Type	Change description
#14966	New feature	<p>The ePLUS service has introduced the ability to configure "Smart Folders" for document visualization in the eDOC document management system provided by Entaksi.</p> <p>Smart Folders allow files from different locations in the eDOC document management service to be grouped into a single folder.</p> <p>This makes it easier to quickly find files with similar characteristics, regardless of their original location.</p> <p>The grouping of documents published by the services is done based on the metadata (aggregators) associated with the files.</p> <p>By enabling Smart Folders, it will be possible to:</p> <ul style="list-style-type: none"> • find files in eDOC document management service based on their content, not their physical location; • define one or more aggregation criteria based on metadata, creating a customized folder tree. This allows any folder or file to be displayed according to the organization's needs and context.
#15403	New feature	<p>In the eCON and ePLUS services, a list of Submission Information packages (SIP) with their various execution statuses is available.</p> <p>The list of SIP statuses in the eCON service from the back office was not displayed correctly and has been aligned with the view in the user-side Console.</p> <p>The correction required a change in the colors of the Submission package statuses in the ePLUS service.</p> <p>With the additional correction made, the correct display of status colors for packages generated by the ePLUS service has been restored, in accordance with the Entaksi standard.</p>
#15296	Bug-fix	<p>With the ePLUS service, it is possible to independently create Submission information packages containing documents to be archived, which must be accompanied by metadata. Metadata can be entered globally (the same for all uploaded documents) or for individual documents by clicking the "three dots" button on the corresponding row.</p> <p>Through the metadata management form, the user can add new metadata by clicking the "Add" button at the bottom left, delete metadata, or modify their values.</p> <p>If the user clicked the "Close" button at the bottom right without first leaving the text field used to enter the metadata value, the form would remain open and the Close button would no longer be visible.</p> <p>With the correction made, the correct behavior of the "Close" button has been restored.</p>
#15297	Bug-fix	<p>In the ePLUS service, on the detail page of a Submission Information Package, it is possible to apply filters by document name and description.</p> <p>The filter form was not consistent with those used on other pages: the Close button was positioned at the bottom right. With the correction made, the display of the Close button has been aligned with the lists used in the other services.</p>

Ticket	Type	Change description
#15300	Bug-fix	<p>In the ePLUS service, it is possible to independently create Submission Information Packages by uploading the documents to be archived and filling in the related metadata. If the metadata is not correctly filled in, an alert icon is displayed; by clicking it, the detected issues are listed.</p> <p>The Close button in this form was not consistent with the other buttons displayed in the Console.</p> <p>With the correction made, the display has been standardized.</p>
#15312	Bug-fix	<p>With the ePLUS service, it is possible to independently create Submission Information packages (SIP) by simply uploading the documents to be archived, entering the metadata, and confirming submission to the preservation service.</p> <p>In some cases, uploading documents with long names resulted in an error even when the document name length did not exceed 200 characters.</p> <p>With the correction made, the previously described issue has been resolved.</p>

2.1.6. eCON service

Ticket	Tipo	Descrizione della modifica
#15228	Bug-fix	<p>In the eCON service, the "Search and Request Documents" page was not displayed in cases where one of the search predicates was corrupted or invalid.</p> <p>With the correction made, even if a predicate is corrupted or invalid, the list of searches is correctly displayed, including the predicate with the anomaly.</p>
#15237	Bug-fix	<p>In the eCON service, on the "Search and Request Documents" page, users can perform searches or request Dissemination Information packages containing documents stored in the preservation service.</p> <p>Searches are performed by selecting the relevant metadata, the search criterion, and the search value.</p> <p>Previously, when searching for a date-type metadata, users could only select the value using the calendar; manual entry was disabled.</p> <p>With the correction made, it is now possible to manually enter date values.</p> <p>Additionally, searches for date values using a concatenated string with the "#" character have been restored.</p>
#15266	Bug-fix	<p>In the eCON service, it is possible to perform a document search and request by specifying a metadata, a search criterion, and a value.</p> <p>By clicking the "+" button next to the value, users can add an additional entry to perform searches on multiple values for the same metadata simultaneously.</p> <p>Previously, this functionality worked only by clicking the mouse: if the user navigated using "tab" + "enter" on the keyboard, a new row to enter the value was not created.</p> <p>With the correction made, this issue has been resolved.</p>

2.1.7. eCONLUL and eNSP services

Ticket	Type	Change description
#15224	Bug-fix	<p>In the eCONLUL service, it is possible to request Dissemination Information Packages (DIP) through a guided workflow from the "Search and Request LUL documents" page. As the first step of the search, the user is required to select either monthly or yearly periods before proceeding with the entry of other criteria.</p> <p>If monthly periods are selected, the workflow consists of four steps; if yearly periods are selected, it consists of three steps.</p> <p>Previously, if the user selected monthly periods and then removed them, the workflow erroneously remained with four active steps.</p> <p>With the correction, this issue has been corrected: when selecting and deselecting monthly periods, the active workflow steps now correctly correspond with the values entered in the period list.</p>
#15270	Bug-fix	<p>In the eCONLUL and NSP services, it is possible to search documents and request a DIP through a simple guided workflow.</p> <p>In the central step, the search can be refined by entering selection metadata.</p> <p>If there are a large number of metadata of the same type, instead of selecting them individually from the list, they can be concatenated into a string using the "#" character.</p> <p>By entering this string and pressing Enter, the values are automatically selected from the list.</p> <p>The string can be entered manually or copied from a spreadsheet and pasted to facilitate bulk searches.</p> <p>Due to an error, copy-and-paste into the list was not working.</p> <p>With the applied fix, copy-and-paste functionality has been restored.</p>
#15301	Bug-fix	<p>In the eCONLUL and eNSP services, it is possible to request a Dissemination Information Package (DIP) on the "Search and Request LUL documents" page through a simple guided workflow.</p> <p>In the first step, it is necessary to enter either monthly or yearly periods, but it should not be possible to select both types of periods simultaneously.</p> <p>Before the correction was made, selecting both monthly and yearly periods at the same time was allowed; this is now prevented.</p>