Entaksi Solutions SpA

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Indice

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Document approval

Date	Person in charge	Task	Sign
29/10/2024	Paola Caioli	DelM	*Digitally Signed.*

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1. Introduction

This document contains the Entaksi Services release notes for version 2.21.x.

2. List of changes

2.1. Version 2.21.0

Release date: 13/09/2024.

2.1.1. Common on all services

Ticket#	Type	Change description
#12342	Bug-fix	In the Entaksi services, it is possible to insert a Classification Scheme. The Classification Scheme can be inserted only for "information" purposes in order to provide additional details and describe the documents sent for preservation (via the relevant metadata), or it can be 'applied.' In this second scenario, visibility restrictions are automatically configured at both the document management service (eDOC) and the preservation service (eCON). The description of the automatically generated visibility restrictions has been standardized and expanded to display both the Classification Scheme code and its description, in order to assist the user during configuration.
#12437	Bug-fix	For Entaksi services, the company's name can only be changed by a *backoffice* user. When editing an active company, the activation button located at the top left is disabled. Before the correction was made, although the "Active" button appeared disabled, clicking on it would still showed the activation message. With the modification made, the activation message is no longer displayed.
#12527	Bug-fix	In Entaksi services, users can manually upload files to create processes, add attachments, or create Submission Information Packages. The file name length was not properly controlled. The user could upload or attach files with lengths of more than 200 characters causing to a malfunction of the service. With the correction made, the possibility of uploading files with a length of more than 200 characters has been inhibited. In particular, in the eSIGN service in case of processes with signatory group, a check has been inserted that prevents the start of a process if the file name composed of the original name and tax code of each user belonging to the group exceeds 200 characters.
#12575	Bug-fix	In Entaksi service, fields with errors, such as mandatory fields that are not filled out or values that do not respect specific restrictions are highlighted in red and a descriptive tooltip is displayed below the field, detailing the detected anomaly. In the case of mandatory additional data lists, the list was highlighted in red on the signatory user's detail page, but the descriptive tooltip was not displayed. With the correction made, the behavior of the mandatory additional data lists has been standardized.

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Ticket#	Type	Change description
#12609	Bug-fix	In the Entaksi services you can view the pages of interest by clicking on the respective elements in the side menu. When opening the page, the menu must remain open and the selected element must be displayed in a different color. In the case of the eMAN service sub-menu "Configurations→ Digital preservation managers" and "Configurations→Company contact persons", the sub-menu was close, causing the selected element to no longer be visible. With the correction made, the menu now stays correctly open for these two element as well.
#12843	Bug-fix	In the Entaksi services, in pages with lists of elements, a pagination is present at the bottom of the list that indicates the number of elements in the lists, the number of pages and the number of elements per page. By clicking the left and right arrows you can navigate between pages. To change the number of elements in the list, simply select one of the following options: 10, 25 or 50 elements. If the user had set 50 elements in the list and then run a filter then removed, the pagination displayed incorrectly: there was an inconsistency between the elements on the list and the number of elements on the pagination itself. This anomaly has now been fixed.
#12854	Bug-fix	In the Entaksi services users can filter and sort items in a list by clicking the icons in the column headers. The sorting and filter icons, if present, were not aligned, making the page display unattractive. With the modification made, these icons have been aligned making the page display more pleasant.
#12889	Bug-fix	In the Entaksi services, it is possible to filter list items using the global search at the top right. The global search no longer worked properly: even when entering a search term, the items in the lists were not filtered correctly. With the correction made, correct functionality has been restored.

2.1.2. Servizio eMAN

Ticket#	Type	Change description
#12689	bug-fix	In the Entaksi services, pages of interest can be accessed by clicking on the respective item in the side menu. When the page is opened, the menu must remain open and the selected item must be displayed in a different color. In the case of the eMAN service sub-menu 'Configurations → Digital preservation managers' and 'Configurations → Company contact person,' the sub-menu was closed when the selected item was no longer displayed. With the correction made, even with these two items, the menu remains properly open.

2.1.3. eCON service

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Ticket#	Type	Change description
#12605	Bug-fix	In the eCON service, users can download previously requested PDDs by accessing to the PDD list detail page. To enhance user experience,in Entaksi services there are descriptive tooltips that are displayed when the mouse is hovered over buttons. In the case of the download PDD button, the tooltip was correctly displayed but it did not disappear when the mouse was moved away, making difficult the operation of the user. With the correction made, the correct behavior of the "Download all PDDs" button's tooltip, has been restored.
#12692	New feature	In the eCON service, it is possible to define visibility restrictions for documents in the eDOC service. The visibility restriction can be set for libraries: a user may have different visibility restrictions on different libraries. Previously, if no restriction was specified, the user was automatically enable to view all documents in the library. With the correction made, it became mandatory to define a visibility restriction for service users: if a user needs to be enabled to view all documents, the restriction must be set on the '*All documents*' option.
#12853	Bug-fix	In the eCON service, during SIP uploading, it is possible to import multiple packages at once. By clicking the "Upload all" button, the service starts a massive upload, by clicking "Abort all" the upload must be canceled for all packages not in uploading phase. In case the user has clicked on the "Abort all" button after the first package is uploaded, the undo was not successful and all files after the first one were loaded correctly. With the correction made, has been restored the correct operation of the button abort all: regardless of how many files have been previously successfully loaded, clicking "Abort all" cancels all subsequent uploads that have not already started.
#12855	Bug-fix	In the eCON service, it is possible to create a collection of elements starting from a previously performed search by entering its details, selecting the elements in the list, clicking on "Create collection" and, in the management form, insert a new collection or append the selected elements to an already existing collection in active state. In this case, the list of existing active collections was always displayed empty regardless of whether they were present or not. With the correction made, the correct display of the list of active collections has been restored.

2.1.4. eSIGN service

Ticket#	Type	Change description
#12530	New feature	To provide users with more information on the status of signing processes and signatories users without needing to access the detail page, the following information has been added to the signing process list in the eSIGN service: 1. A new column, "Phase in progress" indicates the description of the signing phase currently in progress, which is the phase with the status "To be processed." This column will be empty if the process is new, completed, or rejected. 2. An informative tooltip has been added to the "Signer" column to display the email of the signatory (if it is a single signer) or the list of signatories in the group (if the signer is a group).

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Ticket#	Type	Change description
#12567	New feature	Currently, in the eSIGN service, it is possible to define the font and size of editable fields, which are the fields that the signatory user will fill in during the signing phase. The font can be defined both during the creation/modification of a template and during a manual process. The currently available fonts are *Helvetica*, *Courier*, and *Times New Roman*. With the latest update, the *Arial* font has been added. The available font sizes remain *10*, *11*, and *12*.
#12631	New feature	In the eSIGN service, templates can be inserted to standardize process creation. By creating a template, you can start an infinite number of signing processes resulting from it that will have the same structure. In the previous version, during the template creation, it was not possible to set signers or groups of signers by default: manual input was made at the process creation stage even if such signatories were known and recurrent. With the implementation made, it is now possible to define a signers or group of signers in the template which will be automatically reported in the derived process where, however, they may be modified as required. In case of templates enabled to Advanced Electronic Signature (AdES) agreement acceptance will not be possible to pre-set signer (fields will not be visible) in this case, the signer will always be the one who signs the acceptance.
#12658	New feature	In the eSIGN service, a signatory user could be defined as "exportable" only through agreed additional data and custom export procedures. With the implementation made, a signatory user can be defined as "exportable" directly from Console. This property can be set in four different methodologies. 1. **Manually**. By simply editing the user's profile, enabling the "User is exportable" property in the "Configurations" section, and save the change. 2. **Import file . csv of personal data**. By Importing a.csv file of signer personal data containing the column "*EXPORTABLE*" which identifies the property. Setting it to *true* will configure the user as exportable, whereas setting it to *false* will define the user as non-exportable. 3. **Setting from AdES template**. In the AdES template, if the option "Mark the signatory user as exportable" is enabled, present in the definition section of the fields, each AdES agreement acceptance process started either through links or through the registry will define the signatory user as exportable. 4. **Setting from a template to third-party data entry**. In the template for the insertion of third party registry if the option "Mark the signatory user as exportable" is enabled, present in the definition section of the fields, added through a process derived from this template will be saved as exportable.

Ticket#	Type	Change description
#12723	New feature	In the eSIGN service, the user can launch a process for Advanced Electronic Signature (AdES) acceptance and revoke a previously signed one, or a signatory user can refuse to sign AdES acceptance. With this new implementation, all the above cases are managed directly from the AdES section of the signatory user's registry. To launch a AdES registration, the user can either click on the appropriate button in the AdES section of the signatory user registry, if it has already been added, or, if not, send the acceptance via a link along with the profile creation. In both cases, after the signature is applied and the process is completed, the AdES section not only displays the acceptance date but now also allows the user to locate the signing process by clicking the "Go to signing process" button located in the top right corner. If you wish to revoke a previously signed acceptance, simply click the "Revoke acceptance" button located in the top right corner. After revoking the acceptance, you can start another process at any time by clicking the 'Start the AdES agreement subscribing process" button. If the signing user refuses to apply their signature, the acceptance process will be marked as refused but still in progress. To complete the acceptance, it will be sufficient to restart the rejected process. If the rejected process is difficult to find in the list of processes, simply enter in the signatory user profile in the AdES section, click on "Go to process" and restart the process.
#12732	New feature	In the eSIGN service, when creating a process, it is possible to apply a signature field simultaneously to all uploaded documents. This possibility was excluded during the creation of a template with .pdf. With the modification made, it has been introduced the possibility to apply a signature field simultaneously to all files .pdf (blank or not) uploaded to a template.
#12859	New feature	In the eSIGN service, users can create templates or processes that include editable fields to be filled out by the signatory during the signing phase. The service user can also define properties for such fields, such as the height and length of the field expressed in pixels. With the correction made, editable text fields with a defined height greater than 20 pixels are now automatically converted into text areas: this allows, during the signature phase, to insert larger texts with a well-defined formatting.
#12967	New feature	In the eSIGN service, in the template list, the column "**AdES acceptance**" has been added. This column indicates whether a template has been checked as a template for AdES acceptance or not: therefore it can assume only with the values '*Yes*' and '*No*'. This column is not always visible: it must be enabled for the user to view it by clicking on "three lines" next to the global search box.
#13031	New feature	In the eSIGN service, during the signing process, it is possible to attach files to the document by clicking the appropriate button. With the correction made, the order of the attachment types in the list has been changed: the 'Other' type has been moved to the top of the list, followed by the other types of identity documents.
12296	Bug-fix	In the eSIGN service, it is possible to export the list of signing users in .csv format. This feature, in case of a very large list of users (about 10000) did not work properly and did not produce any files. With the correction made, the .csv file export process has been sped up, and in the previous scenario, the file is now correctly generated.

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Ticket#	Type	Change description
#12528	Bug-fix	In the eSIGN service, it is possible to upload additional data or signatory personal data by importing a .csv file. Previously, if the imported file had a very long name, the import screen display was incorrect: the import button (which contained the selected file name) would extend outside the screen, making it difficult to use. With the correction made, the button now remains in the screen. If a file name is very long, it is shortened with three dots ("...") at the end. The full name is visible through a tooltip that appears when hovering over the button with the mouse.
#12573	Bug-fix	In the eSign service it is possible to add editable fields in a document to be signed, which must be filled out by the signatory during the signing process. The user, during the process or template creation phase, can define whether the completion of these fields is mandatory or optional. If an editable field is set as mandatory, it should appear in red with a descriptive tooltip to guide the signatory on how to complete it correctly. Previously, this behavior applied to all editable fields except for numeric fields. With the correction made, the behavior for numeric fields has been aligned with that of other editable field types.
#12584	Bug-fix	In the eSIGN service, a uniqueness check has been inserted in previous versions: it is not possible to enter a signatory user who has the email, phone number or tax code of a user already present and not outdated. This uniqueness check was also applied in the AdES acceptance phase, but in this case outdated signers were not excluded: leading to error in acquiring an AdES acceptance. With the modification made, the check during AdES acceptance has been modified: it is now possible to add or modify signatory users with the same tax code, email, or phone number as an existing user only if the existing user is marked as outdated.
#12824	Bug-fix	In the eSIGN service, it is possible to start a signing process from a template that includes additional fields to be filled out by the signatory. During the signing phase next to the "Documents to Sign" section, there is a button with an alert icon that allows users to complete the required fields. By clicking on this button, the user can enhance the required additional fields. horizontal lines to indicate that the fields have been filled in and saved. Once the data is saved, the icon must update to three Previously, this update did not always occur correctly, leading to confusion for the signatory. With the change made, the correct behavior of the "Fill Form" icon has been restored, ensuring a clear indication of the correct filling and saving of the fields.
#12825	Bug-fix	In the eSIGN service, during the creation of a signature template, you can insert a validation pattern for editable fields in order to check the correct format of the data entered. In Entaksi services, incorrect data input by the user is displayed with a red field color and an explanatory tooltip. Before correction, during the signing process, if a signatory user entered a value in an editable field that did not conform to the required format, the incorrect input was not highlighted upon saving the form but was only indicated later through a message, forcing the user to go back into the mask to edit correctly the wrong field which was not displayed in red with its tooltip. With the correction made, in case the user enters a data not conforming to the required validation pattern, the box becomes red with a descriptive tooltip preventing saving and allowing an immediate correction.

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Ticket#	Type	Change description
#12840	Bug-fix	In the eSIGN service, it is possible to insert documents attached to the signatory user registry, which can be both identity documents and generic documents. The insertion can be done through a process derived from template with third-party entry, by importing files .csv or manually directly from signatory user's registry. In the last two cases it must be possible to register the document without necessarily inserting the annex. In case of not including the attachment, instead, the service returned an error, making it mandatory to attach a file. With the correction made, the correct behavior has been restored: in manual insertion or by importing a file .csv of an ID document or a generic attachment is not required to attach a file.
#12846	Bug-fix	In the eSIGN service, texts, tooltips, and icons on the signing page have been updated. The explanatory text at the top right of the page now highlights the indication to complete the form's editable fields (when present). The text of the tooltips has been modified to better explain the actions of the various buttons. The icon for the attachment button has a white background when no attachments are present and a green background when attachments are available. The presence or absence of attachments is also indicated in the explanatory tooltip. If any editable fields have not been filled in and saved, the button icon is an alert with a white background. If the editable fields have been filled in and saved, the button icon is a list (three lines) with a green background.
#12849	Bug-fix	In the eSIGN service, .pdf templates can only be deleted if they are not present in any active configurations. If the user attempts to delete a .pdf template that is part of an active configuration, the service will display an error message. Previously, the error message was not displayed, and the page would remain stuck on the confirmation screen. With the correction made, the correct functioning of the .pdf template deletion control has been restored.
#12857	Bug-fix	In the eSIGN service, it is not possible to delete a signing process once it has been started and signatures have already been applied. The inability to delete such a process is communicated to the user via an error message. Previously, the error message was no longer displayed, and the page would remain stuck on the deletion confirmation screen. With the update, the correct functionality has been restored.
#12860	Bug-fix	In the eSIGN service, it is possible to update additional data list by importing a .csv file. If an additional data field is modified but is present on a template or it is valued in a signatory user's profile, the user is asked to confirm the operation. By confirming, the service returns a message indicating either an error or successful execution of the operation to inform the user of the import results. Previously, no message was displayed, and the page would remain stuck on the confirmation screen for the operation to be performed. With the update, the correct functionality has been restored.

Ticket#	Type	Change description
#12861	Bug-fix	In the eSIGN service, it is not possible to delete a template if it is associated with an unstarted signing process: this restriction is communicated to the user via an error message. Before, the error message was not displayed, and the page would remain stuck on the deletion confirmation screen. With the update, the correct functionality has been restored.
#12870	Bug-fix	In the eSIGN service, it is not possible to delete additional data if it is associated with a signing process: this restriction is communicated to the user via an error message. Before, the error message was not displayed, and the page would remain stuck on the deletion confirmation screen. With the update, the correct functionality has been restored.
#12894	Bug-fix	In the eSIGN service, it is possible to filter list items using the text box at the top of the list, before the items. During the creation or modification of signing user groups, it should be possible to filter the list of available signing users and those belonging to the group. Previously, these two lists were not filtered correctly. With the correction made, the correct functioning of the filter of these lists has been restored: it is now possible to filter again the available signatory users and those belonging to the group.
#12943	Bug-fix	On the process page in the "Signer" column the signatories for each stage of the process are displayed, whether it involves a single signatory or a group. Hovering the mouse over the column appears a tooltip where the emails of the signatories (in the case of an individual signatory) or the names of the signatories belonging to the group (if present) are displayed. In case of a process with group of signers and individual signer, the mail of the individual signer was displayed in sequence with the group signer emails, making it difficult to read. With the correction made, ach email is now listed on a new line in the tooltip, improving readability for users.
#12957	Bug-fix	In the eSIGN service, it is possible to configure templates for AdES acceptance requests or for the inclusion of third-party profiles, specifying the requirement for signatory users to provide identity documents during the signing process. During the process creation phase, if the service user first selected a template as described above and then deselected it and set the process in another way, the mandatory requirement for attaching documents during signature remained. This, in fact, meant that the signatory user could not sign the documents without attaching any identity documents. With the correction made, in the scenario described above, during the signature phase, the user is no longer obliged to insert identity documents.
#12988	Bug-fix	In Entaksi signing processes, it is possible to view the .pdf document to be signed on the left side of the screen. For editable fields and signature fields in the documents, the signing user should be able to see descriptive tooltips with relevant information by simply hovering over them with the mouse. During the document signing process, the informational tooltips for editable and signature fields were no longer displayed in the preview. With the correction made, the correct display of tooltips for editable and signature fields has been restored.

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Ticket#	Type	Change description
#13007	Bug-fix	In the eSIGN service, it is now possible to define a user as outdated, meaning that the user can no longer be included in the creation of new groups or new signing processes. It was not possible to mark a user as outdated if there were ongoing signing processes where the user was involved either as a single signer or as part of a group. With the correction made, the check has been refined to focus only on the signatures required from the signer, rather than the entire process, this means that a user can now be set as outdated even if there are processes that still need to be completed, provided that the signer has already completed all the signing operations that are their responsibility.
#13042	Bug-fix	In the eSIGN service, during the signing phase, a signer who has previously installed the Entaksi app can now send the signing request directly to their device. By authorizing the request on the app, the signer completes the signing phase. Previously, due to a bug, when attempting to send the signing request to the app, the service would return an error, preventing the request from being sent and effectively making it impossible to sign via the app. With the correction made, the function to send the signing request to the signing app has been restored.
#13004	Bug-fix	In the eSIGN service, when creating a signing process for a template, it's possible to remove documents even if signing phases and fields have already been added. In such cases, any signature fields present on the removed document should also be removed from the corresponding section. Previously, when a document was removed, the associated signature field was not removed from the signing phase, resulting in an incorrectly decoded entry. With the correction made, when a document is removed, the related signature field is now correctly removed from the signing phase if it was previously added.

2.1.5. ePLUS service

Ticket#	Type	Change description
#12531	Bug-fix	In the ePLUS service, when creating a SIP (Submission Information Package), users can upload multiple files and add them to the submission package. This upload can be done in several stages: users can either return to the upload mask later or upload files in blocks without leaving the mask. Previously, in this last scenario, users were unable to exit the mask because the "Close" button at the bottom right remained disabled. With the recent update, the "Close" button is now always enabled, even when uploading documents in blocks as described.
#12721	Bug-fix	In the ePLUS service, in order to create your own Submission Information Packages, it is necessary to upload the files to be submitted and assign the metadata. Metadata can be entered either globally or in-line. Previously, if a user wanted to enter or modify a date-type metadata field by clicking the "three dots" button, they had to select the date from the calendar: the manual imputation was not handled correctly and the text was displayed "*invalid date*". With the correction made, in the above scenario, the user can now enter or modify a date either by imputing it manually or selecting it from calendar.

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Ticket#	Type	Change description
#12848	Bug-fix	In the ePLUS service, in order to form the Submission Information Package correctly, it is necessary to upload the documents for preservation. In the upload mask, clicking several times on "Add to SIP" button the uploaded files were not correctly managed by the service, causing several errors and preventing the correct formation of the index. With the correction made, even by clicking several times consecutively on the "Add to SIP" button, the files are uploaded correctly and the index of the package is properly formatted.
#12873	Bug-fix	In the ePLUS service, a package cannot be launched if there are errors in the index or if the files required to compose the SIP (Submission Information Package) have not been uploaded. The inability to start the package should be communicated to the user through an error message. Previously, if there were errors or missing files, the error message was not displayed, and the page remained stuck on the cancellation confirmation screen. With the correction made, the correct functionality has been restored, and users are now properly notified of any issues preventing the initiation of the package.
#12956	Bug-fix	In the Entaksi services, a new control has been added during document uploads: if a document name contains special characters, those characters are automatically removed. Documents can be uploaded by a user in the following scenarios: 1. By "Uploading documents" phase when creating a new Submission Information Package; 2. During the creation of a template or signing process in the eSIGN service; 3. By manually uploading documents (such as identity documents or other attachments) in the signatory user's registry; 4. During the signing phase, including any attached documents; 5. By creating a daily protocol registration. Previously, in the "Uploading documents" phase, this substitution wasn't working correctly, and modified files were not marked with the green checkmark to indicate successful uploads. With the correction made, every correctly uploaded file is now marked with a green checkmark, ensuring proper functionality.

2.1.6. Servizio eCONFE

Ticket#	Type	Change description
#12850	Bug-fix	In the eCON FE service, Public Administrations can send a notification of the client's outcome to the sender of a received invoice. To send this notification, users must access the detail page of the received invoice and, by entering the dedicated form, input the required data. Previously, the data display in this form was incorrect. With the change made, the title of the list in "Invoice data" and the header of the column "Year" have been corrected.

2.1.7. ePRI service

Ticket#	Type	Change description
#11172	New feature	A page for managing received or sent emails and their subsequent registration has been introduced. On the upper left side of the page, you can select the previously configured e-mail address: simply choose one of the e-mail addresses displayed in the list. Once an e-mail address is selected, the corresponding e-mails will be displayed on the right side of the page. Users can choose from the following categories: * **Received**: are the emails received in the selected e-mail address; * **Logged**: are the logged e-mails; * **To be logged**: the e-mails are still to be logged; * **Sent**: are the e-mails sent from that e-mail address. By clicking on the e-mails listed on the right side of the page, you can view the e-mail body and any attachments. If an e-mail has not yet been logged, you can proceed to the logging by clicking the button in the upper right corner. To return to the list, click the "back" button in the upper left corner.

2.2. Version 2.21.2

Release date: 20/09/2024.

2.2.1. Common on all services

Ticket	Type	Change description
#12888	Bug-fix	In Entaksi services, SIP can be uploaded using two different functions: 1. via the Uploading documents feature in the ePLUS service; 2. via the Uploading SIP feature in the eCON service. In the specific case where the user initially created a SIP using "Uploading documents" and subsequently uploaded a package via "Uploading SIP", by clicking the "Go to SIP" link the system opened the page of the list of submission packages in ePLUS rather than the detail page of the SIP just uploaded in eCON. With the modification made, in the scenario previously described, the detail page for the newly uploaded SIP in eCON is now correctly opened.

2.2.2. eCON Service

Ticket	Type	Change description
#13010	Bug-fix	The Entaksi Console is bilingual: information can be displayed in both Italian and English. In the eCON service, when accessing the SIP detail page, a preview of confirmation of receipt is displayed. Before the change, the display of the confirmation of receipt was not translated into English.

2.2.3. eCONFE service

Ticket	Type	Change description
#13062	Bug-fix	In the eCONFE service, it is possible to filter the sent invoices list or received invoices list by status. Clicking on the filter in the "Status" column displays the available values. Before the change, the list contained all status, including those of both sent and received invoices. With the correction made, the list has been categorized: the values displayed are now specific to those related to the type of invoice that the user is checking, either sent or received.

2.2.4. eNSO service

Ticket	Type	Change description
#13064	Bug-fix	In the eNSO service, it is possible to filter the list of sent orders or received orders by status. Clicking on the filter in the "Status" column displays the available values. Before the change, the list contained all status, including those of both sent and received orders. With the correction made, the list has been categorized: the values displayed are now specific to those related to the type of orders that the user is checking, either only sent or only received orders.

2.2.5. eLUL service

Ticket	Type	Change description
#13054	Bug-fix	In Entaksi services, when buttons are disabled, they should not perform any action. On the 'Search and Request LUL' page, in the second phase of searching for LUL documents, the "Next" button located at the top right should remain disabled until the user selects one of the three specified options: "Full Monthly", "First document of the monthly", or "Last document of the monthly". In the scenario described above, clicking on the "Next" button, even if visually disabled (with a lighter blue shade than the enabled buttons), incorrectly triggered the next phase, allowing the user to complete the DIP request. With the correction made, the proper functionality of the button disablement has been restored.

2.2.6. eSIGN service

Ticket	Type	Change description
#12833	New feature	In the eSIGN service, it is possible to view the detail page of a signing process by simply clicking on the row in the list. The detail page is divided into two sections: the upper section displays the general information of the process, while the lower section contains information related to the various signing stages. With the change made, the order of the displayed information has been changed, as follows: 1. in the first row, the information is displayed in the following order: author, creation date, start process date, consumption; 2. in the second row, the information is displayed in the following order: status; rejection message (which appears only if a process has been rejected). Additionally, by clicking on the individual details of the stages listed in the lower section, the monitoring page can be opened, where the header section displayed some process information that were different from those present in the detail page. With the change made, the information displayed in the header section of the monitoring page has been standardized to match the information present on the detail page.
#12718	Bug-fix	In the eSIGN service, it is possible to upload a document whose name length does not exceed 200 characters. If the file name was very long (greater than 100 characters but less than 200), on the template detail page, in the right section, the signature field was displayed incorrectly: a scrollbar appeared, making it impossible for the user to view the entire signature field. In the same scenario described above, on the signing process detail page, the file name was not correctly displayed in the list of process in the left section of the page. With the correction made, both displays have been corrected.

2.2.7. Version 2.21.3

Release date: 30/09/2024.

2.2.8. eCON service

Ticket	Type	Change description
#12935	Bug-fix	In the eCON service, it is possible to view the Confirmation of receipt by accessing the detail page of the Submission Information Package, from which the user can download both the SIP and the Confirmation of receipt. In the case where the SIP consists of a large number of documents (greater than 10,000), the page loading was too slow, making it impossible to view and download the Confirmation of receipt. With the correction made, for packages with more than 10,000 documents, the Confirmation of receipt is displayed in a reduced format, and the full version is available only through downloading the corresponding document.

2.2.9. ePRI service

ENTAKSISOLUTIONS

ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001
ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035
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Ticket	Type	Change description
#13089	Bug-fix	In the ePRI service, the correct saving of the contact has been restored. The mandatory fields for saving a contact in the ePRI service are Company Name or Name (the two fields are alternative), and email. Before the correction was made, even when entering the mandatory fields listed above, the contact was not saved.

2.2.10. eCONFE service

Ticket	Type	Change description
#13114	Bug-fix	In the eCONFE service, it is possible to manually upload invoices to be sent to SDI and place them in preservation using the "Upload invoice" feature in the 'eCONFE' menu. In case where the user uploaded an already signed PA invoice, the service returned an error, invalidating the submission to SDI and, consequently, the preservation. With the correction made, the service now correctly signs PA invoices that were previously signed, making it possible to submit the invoice to SDI and subsequently preserve it.
#13121	Bug-fix	In the eCONFE service, it is possible to filter the list of sent invoices or the list of received invoices by outcome. Clicking on the filter in the "Outcome" column displays a list of possible values. Before the change, the list contained all outcomes, including those of both sent and received invoices. With the correction made, the list has been categorized: only the values relevant to the type of invoice that the user is checking, either sent or received.

2.2.11. eNSO service

Ticket	Type	Change description
#13122	Bug-fix	In the eNSO service, it is possible to filter the list of sent orders or the list of received orders by outcome. Clicking on the filter in the "Outcome" column displays a list of possible values. Before the change, the list contained all outcomes, including those of both sent and received orders. With the correction made, the list has been categorized: only the values relevant to the type of orders that the user is checking, either sent or received.

2.2.12. ePLUS service

ENTAKSISOLUTIONS

ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001
ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035
ETSI 319 401 | ETSI 319 411-1,2 | ETSI 319 421 | ETSI 119 511

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Ticket	Type	Change description
#12836	Bug-fix	With the "Upload documents" feature, it is possible to independently create Submission Packages containing documents and place them in preservation. The user can upload the documents of interest and enter global metadata in order to apply the same metadata to all the uploaded files simultaneously. If the user desires, can individually edit the metadata for each file by either clicking the pencil icon in the row or selecting the "three-dot" button to make the desired changes. With this change, the behavior of the "Save" button in the global metadata application form has been restored: clicking this button will apply the global metadata to all the files in the list, thereby overwriting any changes previously made.

2.2.13. eSIGN service

Ticket	Type	Change description
#12936	New feature	In the eSIGN service it is possible to define the signing users as "Exportable", either manually changing the signatory user or through signing processes derived from a correctly configured template. To help service users to identify the users defined as exportable signatories, a column has been added to the list of signatory users. This column is hidden by default: the user must make it visible and then can filter for the allowed values, that is "All", "Yes". and "No". After applying the desired filter, it will be possible to export only the selected signatories user through the "Export .csv" feature.
#12521	Bug-fix	In the eSIGN service, for each signing process, by entering the details, it is possible to view the signing status of each individual document. For each completed document, by clicking on the respective information icon, it is possible to view the signature details, such as the time of signing, the device used, and other relevant information. Specifically, by clicking on the individual document, or by opening the monitoring page, it is also possible to download the signed document. In case of signing processes created for sending Submission Packages of Expense Report (eNSP service), signature information and the option to download the documents were only available once the process was completed, meaning when all the documents in the package had been signed. With the correction made, if the Expense Report Package is only partially signed, it is now possible to download the individually signed documents, for which the signature information is also visible.
#12973	Bug-fix	In the eSIGN service, notification emails can be sent to process authors, signers of signing phases, and third-partie users. Previously, notification emails to third-partie users and the involved signers were only sent when the required signatures on the document were completed. If a notification was to be sent to the signer, the message displayed in the "Other actions" section in the phase was "*Send a notification to the signer of this phase*". This message could be misleading the user: it could mean that the notification email would be sent to the phase's signer regardless of the document's signature completion. With the correction made, the message has been updated to "*Send documents completed in this phase to the signers*". Similarly, the message "*Send a notification to a user other than the signer of this phase*" has been updated to "*Send documents completed in this phase to another*".

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ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001
ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035
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2.3. Version 2.21.4

Release date: 07/10/2024

2.3.1. eSIGN service

Ticket	Type	Change description
#13022	Bug-fix	In the eSIGN service, user can view the editable field mask both in templates and signing processes by simply clicking on the field itself or by clicking on the dedicated icon on the right side of the page. Before the change, for editable fields on multiple pages, the editing mask was not opened by clicking on the field itself: users were required to click the dedicated icon instead. With the correction made, the correct display of the editing mask has restored.
#13132	Bug-fix	The document type, being one of the main information for generating the index, is included in all Entaksi services for the creation of Submission Packages. In particular, if the user created a package with the ePRI service by choosing a document type (suppose A) and then created a signature process, document type A was automatically proposed and could not be modified (was read only). With the correction made, the document type is now always selectable, regardless of the order in which the processes of the various active services are created.

2.3.2. eCON service

Ticket	Type	Change description
#12940	New feature	In the eCON service, Submission Packages (SIP) can be uploaded in order to preserve the documents contained in it. Upon completion of the preservation process, a Confirmation of receipt is issued, that confirm the successful archiving and can be downloaded in format . xml in the SIP detail page. Additionally, archived documents can be requested through Dissemination Packages (DIP), which have legal validity. The SIP includes not only the requested documents but also index (in .xml format) of the Archival Packages (AIP) and of the requested SIP. With the correction made, a time stamp has been added to both the Confirmation of receipt and the SIP index.
#12945	New feature	In the eCON service it is possible to download the Cofirmation of receipt of a package exclusively in .xml format. With the correction made, it is now possible to download the Confirmation of receipt in .pdf format, which includes the package's general information (such as URN, number of documents and file, and status), followed by the specific details of the Confirmation of receipt.

2.3.3. eLUL and eNSP services

Ticket	Type	Change description
#13166	Bug-fix	In the eLUL and eNSP services, users can search for archived documents using the "Search and Request LUL" menu option. To perform a search, users need to select reference periods (one or more years or months), along with any additional search criteria (by choosing values from the corresponding pre-filled lists), and then request the Distribution Package. Previously, when more than three values were selected from these lists (for both periods and other data types), only three values were displayed in the text boxes. This could mislead users, as they lacked full visibility of their selected data, forcing them to reopen the list to verify their choices. With the correction made, while the maximum number of visible items in the text box remains three, a "..." button now appears when four or more items are selected. Hovering over this button displays a tooltip listing all selected items that are not immediately visible.

2.4. Version 2.21.5

Release date: 18/10/2024

2.4.1. eSIGN service

Ticket	Type	Change description
#12944	Bug-fix	In the eSIGN service, users can request additional data or make attachments mandatory during the signing phase. The mandatory for additional data or attachments is displayed at the top right of the signing page. Previously, if a process was marked as "AdES" without requesting personal data, or derived from a AdES template but without the typical markers for updating the personal data, any mandatory fields for additional data or attachments would not be shown on the signing page. With the correction made, the signing page layout has been standardized for all types of initiated processes: if attachments or editable fields are mandatory, this information is now prominently displayed at the top right of the page.

2.4.2. eCONFE and eNSO services

Ticket	Type	Change description
#13282	Bug-fix	The lists of invoices and orders sent or received in the new Console are sorted differently than in the old Console. With the correction made, the sorting order from the old Console has been restored in the new Console.

2.5. Version 2.21.6

Release date: 23/10/2024

2.5.1. eSIGN service

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ISO 9001 | ISO 20000-1 | ISO 22301 | ISO 37001
ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035
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Ticket	Type	Change description
#13301	New feature	To sign documents, the signer must request an OTP code via email or SMS, or can proceed with signing through the app if it has been previously installed. To install the Entaksi app, the system sends an activation OTP code. In some cases, the activation OTP was not sent, making it impossible to install the app. With the correction made, the sending procedure has been modified to ensure that the user receives the OTP code correctly.
#13305	Bug-fix	In the eSIGN service, the signer can attach or download documents during the signing process. Attached documents can be of various types listed in a category, including "*Other*". Due to a malfunction, users were unable to download documents of type "Other". With the correction made, the issue has been fixed, and the download functionality for "Other" type documents is now working correctly on the signing page.

2.5.2. Version 2.21.7

Release date: 23/10/2024

2.5.3. eSIGN service

Ticket	Type	Change description
#13352	Bug-fix	In the eSIGN service, during the signing phase, it is possible to download attachments to the process that were added by other signers in previous stages. Previously, the downloaded documents had anomalies: they did not display their original name and did not have the correct extension. With the correction made, the proper functionality for downloading attachments added by other signers has been restored, ensuring that the documents show their original name and correct file extension.

2.5.4. Version 2.21.8

Release date: 29/10/2024

2.5.5. eCONLUL service

Ticket	Type	Change description
#13190	Bug-fix	In the "Search and Request LUL" page, users can select periods to request documents archived for the correct formation of DIP. It is not possible to select both months and years simultaneously: when a month is selected, the years are disabled, and vice versa. Users can also deselect periods to modify the selection criteria. Previously, if a user deselected periods with the list open, the disabled periods were not correctly re-enabled, making them unavailable for subsequent selection. With the correction made, this issue has been resolved, and the periods are now properly re-enabled and available for selection after being deselected.

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ISO 27001 | ISO 27017 | ISO 27018 | ISO 27035
ETSI 319 401 | ETSI 319 411-1,2 | ETSI 319 421 | ETSI 119 511

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