

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
149129-2014-AQ-ITA-UKAS

Initial certification date:  
23 January 2014

Valid:  
24 January 2023 – 23 January 2026

This is to certify that the management system of

## **Entaksi Solutions S.p.A.**

Via La Piana, 76, Fraz. Pontepetri - 51028 San Marcello Piteglio (PT) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

### **ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:

**The IT Service Management System supporting the provision of Application Management and Maintenance services, SaaS Asset maintenance and document management services and Infrastructure as a Service**

Place and date:  
London, 22 January 2023

For the issuing office:  
**DNV - Business Assurance**  
4th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



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**Erie Koek**  
Management Representative





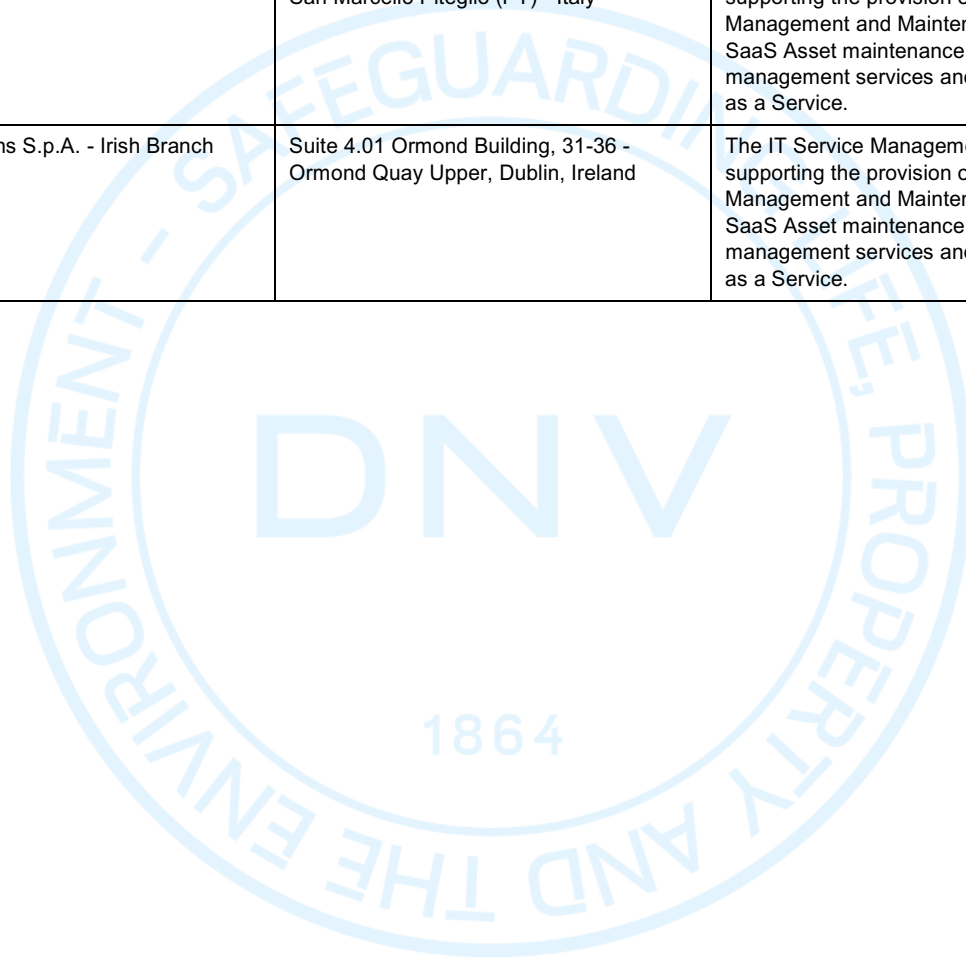
Certificate no.: 149129-2014-AQ-ITA-UKAS  
Place and date: London, 22 January 2023

## Appendix to Certificate

### Entaksi Solutions S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Entaksi Solutions S.p.A.	Via La Piana, 76, Fraz. Pontepetri - 51028 San Marcello Piteglio (PT) - Italy	The IT Service Management System supporting the provision of Application Management and Maintenance services, SaaS Asset maintenance and document management services and Infrastructure as a Service.
Entaksi Solutions S.p.A. - Irish Branch	Suite 4.01 Ormond Building, 31-36 - Ormond Quay Upper, Dublin, Ireland	The IT Service Management System supporting the provision of Application Management and Maintenance services, SaaS Asset maintenance and document management services and Infrastructure as a Service.



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.  
www.dnv.co.uk